

Security Strings Music Festival

Organization

Strings Music Festival presents innovative programs of distinctive classical and popular contemporary music to the surrounding community of Steamboat Springs, Colorado and its visitors. Our intimate and friendly setting attracts people of all ages and backgrounds, and we enhance the cultural, educational, and entertainment experiences of our audience. No other organization brings world-class musicians to Northwest Colorado, creating the opportunities of a large city in a rural culture. The summer festival season, now in its 36th year, features popular contemporary music, classical programs, youth and family concerts, and free community programs. Outside of the summer, Strings provides concerts as well as Strings School Days, a youth music education program. Strings Music Festival hosts over 100 events yearly, reaching over 24,000 audience members, and provides more than half of events at no cost. The festival's annual budget is \$3 million.

Position

Strings Music Festival seeks part-time Security, reporting to House Manager.

Security Roles & Responsibilities

- Monitors patrons to ensure rules are followed and everyone is acting safely.
- Provides protection for artists, patrons and staff.
- Mitigates disruptive audience behaviors upon direction from the House Manager.

General Security Role & Responsibilities

- A regular shift is 4-7 hours:
 - Arrive 2-2.5 hours prior to event start time to set up
 - Event lasts 1-3 hours
 - Breakdown for 1-3 hours
- Monitors patrons to ensure rules are followed and everyone is acting safely.
- Provides protection for artists, patrons and staff.
- Escorts and safeguards artists, speakers, VIPs.
- Patrols the entire campus regularly.
- Monitors entrances.
- Mitigates sight lines in the audience and keeps patrons clear from the stage.
- Prohibits patrons from going backstage or near tech crew and buses.
- Stops photos and filming in the pavilion.
- Mitigates drunk and disorderly behavior.
- Liaises with staff, Guild and volunteers.
- Helps manage crowd situations (i.e., moving patrons inside pavilion, to their seats, out of the pavilion).

- Wears a radio when needed and stays in active communication with the House Manager.
- Helps with parking or driving incidences or issues such as accidents, or potential drunk drivers leaving the premises.
- Identifies trespassers, scalpers or anyone operating illegally on the Strings campus.
- Helps with medical emergencies such as fainting, heart attacks and falls.
- Reports any suspicious behaviors or happenings to the House Manager.
- Aids the House Manager in ejecting a patron from the premises.
- Helps with load in and load out and overall setup as needed.
- Attends trainings as needed.

Experience & Qualifications

Required:

- A high school degree or higher from an accredited university or college or a minimum of two years of applicable professional experience, or a combination of related education and experience.
- Strong de-escalation and communication skills.
- Punctuality and a strong work ethic.
- The ability to work evenings and weekends, especially during the summer festival season.
- Proven track record that demonstrates a work style that is highly collaborative and welcomes working in a small team environment.
- Must be able to lift heavier items 50lbs+.

Preferred:

- A knowledge of the community of Steamboat Springs, Colorado.
- An appreciation and knowledge of music.
- Readily accessible and communicative by phone, text and email.
- First Aid/ CPR Certified or higher

Compensation

\$20 per hour

How to Apply

Please email cover letter, resume, three references to jobs@stringmusicfestival.com and address to Operations Director, Roberto Hernández. No phone calls please. Strings Music Festival is an Equal Opportunity Employer.